

Webinar: Health disparities: using data and health literacy techniques to reduce inequalities

Date: Thursday 20 October 2022, 12.30pm

Nearly half the adults in England (43%) struggle to access, read and understand health information. When that information includes numbers as well as words, this rises to 61%.

This means important details, such as how to take medicines and dosage, understanding appointment letters and test results can be missed – and not everyone feels confident to say when they don't understand.

With online appointments and health resources, health literacy is increasingly underpinned by digital access and skills.

To address health disparities, we need to focus on improving health literacy, digital literacy and digital access. In this session you will find out about how to use our newly available maps and [online tool](#) using place-based geodata to identify levels of health literacy and digital access in your area.

The session will also introduce techniques and resources to help to address inequalities caused by differences in ability to access and use health information. This includes our health literacy eLearning programme. You will have the opportunity to review potential to address local health disparities.

Ruth Carlyle, Head of Knowledge and Library Services and Sue Robertson, Knowledge and Library Services Development Lead will host this 30-minute live webinar and Q&A to introduce you to evidence and tools to inform your approach.

Who should attend?

- Healthcare board members and other directors
- ICB/system leaders and decision makers
- Public Health leaders
- Social care leaders
- Library managers and KFH briefing (for info and local sharing)

When?

- **Thursday 20 October 2022.** Virtual – via MS Teams **12.30 – 1.15pm**

How do I sign up?

- [Book your place](#) Registration closes on **Friday 14 October**

What else might be helpful for me to know?

- [The benefits of working with NHS librarians and knowledge specialists](#) – animation (<2min)
- [Your Gateway to Evidence, Knowledge and Library Services](#) - website
- [Other webinars in the programme](#)

NHS Knowledge and Library Services

#HEEKLS

61% OF ADULTS

Health Education England

...struggle to understand health information that contains both words and numbers

Help others understand, take our FREE 35 minute e-learning course

The graphic features the NHS logo in the top right corner. The main text '61% OF ADULTS' is in large, bold, pink font. To the right is an icon of a person's head with a screen showing 'x=?'. Below the main text is a dark blue banner with white text. The background is light blue with a subtle grid pattern.