**A blue and white sign with white letters

Description automatically generated with low confidence**

**Signposting to Health Information and the NHS App: Service User Case Study**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  | | --- | --- | | **Library Service** |  | | **Locality covered** |  | | **Contact name** |  | | **Email** |  | | **Date completed** |  | |
|  |

**Who did you help? Can you describe them? Did they share a story?**

**How did you help them?**

**[If they have consented, provide any details about who they are that they are happy to share e.g. first name, initials]**

**Are you happy for us to use quotes from this case study**

**Please return this case study by email to** [**england.kfh@nhs.net**](mailto:england.kfh@nhs.net)